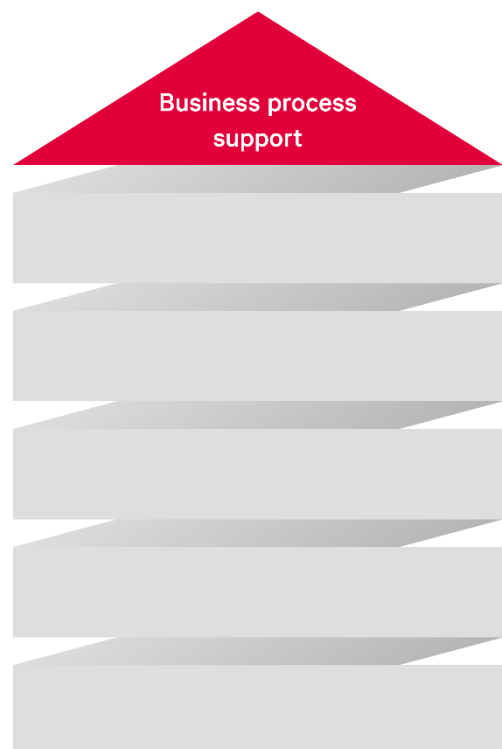


Generate added value through additional benefits: AEB professional services

Individual support and online seminars

Business processes are the heart of each of AEB's application. They form the starting point and define the end goal. Description and frequent optimization of all processes are of key importance.



Our service

The standardized web applications from AEB let you organize your business processes in the Customs Management and Trade Compliance Management areas quickly and easily. You can easily learn the necessary skills to use your solution. When you receive your login information, we will also provide you with some tips to get familiar with your applications. Nevertheless, there may be situations in which you wish for more support – be it when you start using new functionalities, during holiday season, or when trained employees are not available at short notice. Routines for operating the solutions can be practiced: The present service is tailored to help individuals or small groups find answers to open questions in an online format while playing through and establishing processes step by step. Turning insecurity into confidence.

We can also clarify content-related questions with you in the online seminar. We will estimate the time needed to work on your topic and an AEB expert will discuss with you the practical examples that you submit to us.

Prior appointment required. Invoiced based on actual expenditure.

What we will explain to you

- Application knowledge
- Specialist knowledge
- How to find help, tips & tricks

What we will show you

- Working efficiently with AEB applications
- Assistant and error messages
- Answers to your questions

Your benefits

Individual support at short notice if you want to be able to work with our web applications within just a few days and cannot wait for a scheduled training or your trained colleagues. Or: Clarification of your content-related questions.

The options

We are happy to accommodate your wishes (incl. an on-site visit). Request your individual quotation now.

The requirements

Your contacts

- have made an appointment with us,
- have the necessary permissions and meet the prerequisites for processing,
- have computers that meet the [system requirements](#) for web applications.

The costs €250 per hour