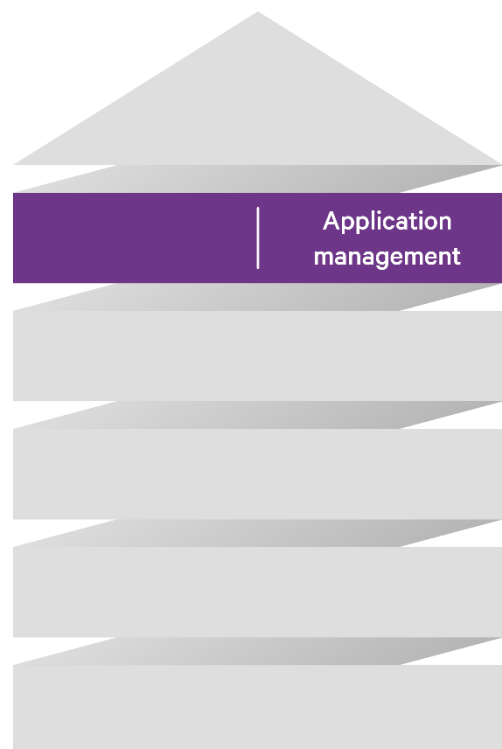


Generate added value through additional benefits: AEB professional services

Change Management Workshop

The role of application management is to map and implement the business processes as successfully as possible.



Our service

Together with you, we will define processes for system changes such as upgrades but also configuration changes or adjustments to the master data. Our principle: As cost-efficient as possible with the least risk for production, while focusing on the ITIL process framework.

Your benefits

- High quality change management
- Error prevention
- Reduction of downtimes
- Better performance
- Facilitating certifications

The options

Subject of prior individual arrangement. For example:

- Process definition
- Establishing the process
- Training of employees involved in the change
- Creating test cases for release management and deploy

The requirements

Knowledge concerning the most important business processes as well as the change process must be available or prepared together with the customer. It may be advisable to combine this service with the “Defining Standard Business Processes” service.

The costs

According to expenditure.