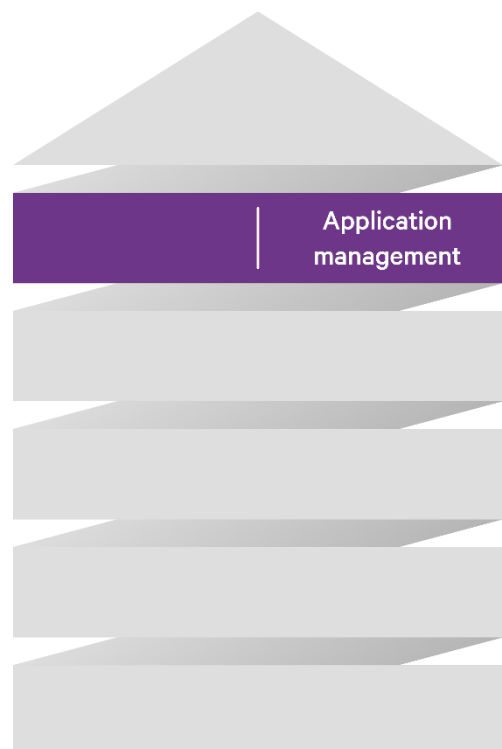


Generate added value through additional benefits: AEB professional services

System Documentation

The role of application management is to map and implement the business processes as successfully as possible.



Our service

In the course of the project AEB mostly relies upon a business requirements specification to start installing your solution.

A system documentation may be additionally created by the end of the installation if desired. AEB usually documents separately any requested extensions of your solution but does not include them in an existing documentation.

You may need a comprehensive system documentation as part of quality management measures or due to an upcoming certification. In such cases we can put together existing information on your extensions and provide you with one consistent documentation.

Your benefit

- Comprehensive and up-to-date knowledge of your own system
- Improved accessibility to system knowledge within your company
- Minimized downtime in case of a system failure
- Faster and better support

The options

The scope of the system documentation may be ordered depending on your requirements. We will also be pleased to use the ITIL process framework upon request.

The requirements

Knowledge concerning the most important business processes as well as the change process must be available or prepared together with the customer.

It may be advisable to combine this service with the “Definition of Standard Business Processes” service.

The costs

According to expenditure.