Sending/Receiving E-Mails

Application
operation

Ensuring a continuous application operation also guarantees the agreed availability of the application.

Sending/Receiving E-Mails

AEB
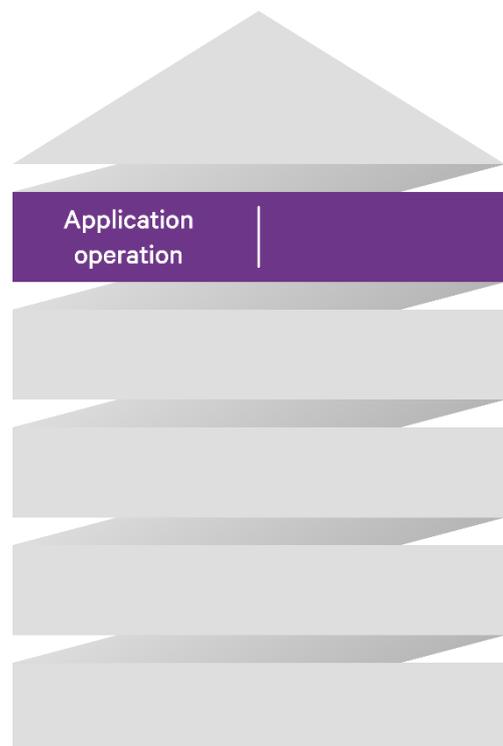
Our service

E-mails have become de rigueur in day-to-day business. AEB enables you to not only send e-mails but also receive answers from within your solution - whether you exchange status updates or freight quotes with your transport service provider, have the customer send you the entry certificate or your vendor his supplier's declaration.

Your benefit

You do not need to exit the AEB application to exchange e-mails. This way you have no change of media in your daily business and all the answers to your e-mails are being stored in the solution.

The options

AEB offers you 3 options for e-mail exchange:

Option 1

We connect to your e-mail server via a VPN tunnel or dedicated line. You have full control over the e-mail flow.

Option 2

We send and receive your e-mails via a AEB partner in the Cloud.

Option 3

We install and run an e-mail server for you in the AEB Private Cloud.

The requirements

You agree in principle with exchanging non-encrypted e-mails in all options (see https://service.aeb.de).

- For option 1 a VPN tunnel or dedicated line should be set up between you and the AEB. You must allow access to your e-mail server for sending e-mails with SMTP and retrieving them with POP3 or IMAP.

- A direct access to e-mail accounts using for example an e-mail client such as Microsoft Outlook is not possible in option 2 and 3. E-mails accounts may only be used and accessed by automatic background processes that are installed in the AEB data center.

The costs

Option 1:

Usually a VPN tunnel or dedicated line used for data interchange is already present between you and the AEB Cloud, so that no further costs are incurred. If this is not the case, we charge a one-time fee of EUR 1,750 for setting up a VPN tunnel.

No additional monthly costs.

Option 2:

Configuration: **EUR 500**

No additional monthly costs.

Option 3:

Configuration: **EUR 4,000** for up to 5 destination addresses.

EUR 500 monthly fee for operation and administration.