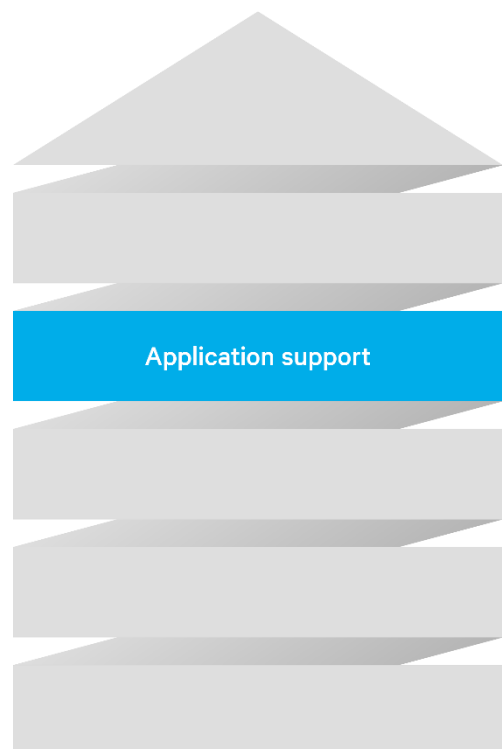


Generate added value through additional benefits: AEB professional services

Extended Support: Warehouse Management System



Application support is ensured continuously as needed to guarantee the agreed availability of the application.

Our service

Warehouse processes are complex and multilayered. AEB solutions may help you optimize them not only using a software but also relying on an excellent support - to the highest standards and tailored for your needs.

AEB offers you an extended support for your ASSIST4 Warehouse Management System which goes way beyond the standard in terms of content, technical knowledge and expertise, ensuring seamless operation of your systems after go live. Our highly experienced and knowledgeable service team will be happy to assist you with any technical or non-technical question you may have.

Your benefit

AEB supports you in your day-to-day work in your warehouse and assists you with any questions regarding system, goods receipt, and alteration of entry or entries at the packing station.

The options

- Regular business hours (8 a.m. to 6 p.m.)
- Extended support hours available upon request

The requirements

A remote connection access is required.

The costs

Extended Support for Warehouse Management System starts from EUR 1,200 per month.

Adjustments in the scope of services are available at any time and may be negotiated on an individual basis.