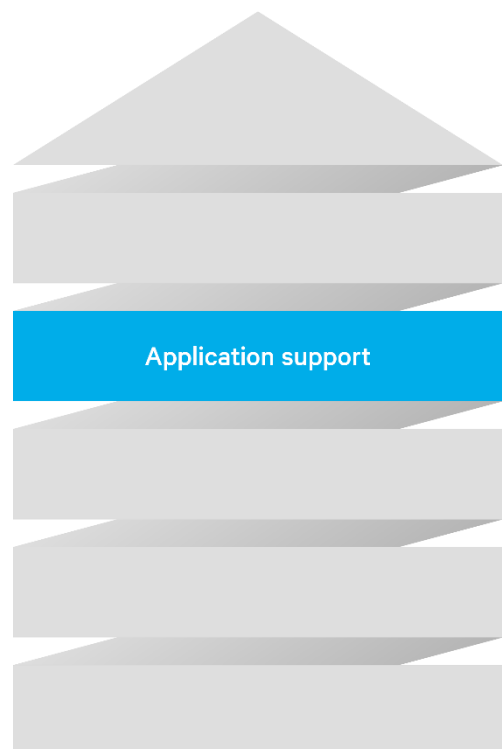


Generate added value through additional benefits: AEB professional services

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## User Administration



Application support is ensured continuously as needed to guarantee the agreed availability of the application.

## Our service

Your software solution is subject to constant changes and grows according to your requirements. This becomes obvious especially in the area of user administration. New employees are added, new workflows and release processes are defined or other conditions are changing.

Therefore AEB can support you in the area of rights administration if needed. You can define the requirements for this AEB service. Your requirements could be as follows:

- AEB sets up the users according to your specifications and assigns the rights which you have defined.
- AEB adds users to the required rights and to-do groups.
- AEB checks user-specific logs for errors and alerts. Depending on the agreements made with you, the required steps are then initiated.

To ensure that the service matches your needs and processes, the necessary specifications, e.g. nomenclatures, need to be defined and documented during a joint initial workshop.

## Your benefits

You do not need to have your staff trained in the area of user administration. AEB early recognizes problems in the user administration or group assignments and proactively initiates the required measures.

## The options

You decide to which extent AEB is to support you in the user administration and how the necessary release processes are to be defined.

## The requirements

The rules and specifications defined together with you must be available in writing and are binding for both parties.

In addition, you need to appoint a contact person for us and a remote connection to the system must be in place.

## The costs

Prices will be fixed depending on the complexity of the document.